

green tree

URGENT

PLEASE CONTACT OUR OFFICE

URGENTE!

Por favor llámenos lo antes posible a
nuestra oficina.

Urgent.

Téléphonez notre bureau, s'il vous plaît

TOLL FREE

Name: _____

800-847-0487x_____

Code: CNC

GENERAL GUIDELINES
Default Property Inspection – Contact

- The purpose of your visit is to determine whether the property is occupied/vacant/secured, as well as to deliver a client specific door hanger, if required.
- To determine occupancy, you should approach the house and knock on the door/ring the doorbell but you should not attempt, for any reason, to gain access to the door/property if the area is secured.
- If there is no answer at the property address you may approach the neighbor's house and knock on the door/ring the doorbell and ask if the subject property is occupied, but no additional information regarding the assignment should be discussed.
- Door hanger, if required, may be securely affixed to the entry door (photo required,) but should not be left with a child, neighbor or in the mailbox for any reason.
- You may reveal your first and last name, if asked, and the fact that you are an inspector hired by Five Brothers Field Service. No additional information regarding the assignment should be volunteered.
- You should immediately leave the area if asked to do so.
- In the event any problems arise, you contact Five Brothers at 586.772.7611.

SCRIPT
Default Property Inspection – Contact

Homeowner Present

Greeting: Good Morning/Afternoon/Evening

Identification: My name is Dave Jones. I am a property inspector. I work for Five Brothers Field services. I was hired to determine if this property is occupied or vacant and to deliver this information (hand door hanger.)

Why do they need to know if the property is occupied?

Limited Disclosure: I'm not given that type of information, but you can contact Five Brothers at 586.772.7611.

For what reason? Is the property being foreclosed? Sold?

Reiterate: I have no idea. I am just here to inspect the property and determine if the house is occupied or vacant and deliver this information (hand door hanger.)

Close: Thank you.

SCRIPT
Default Property Inspection – Contact

Homeowner Not Present

Greeting: Good Morning/Afternoon/Evening

Verify Identity: I am looking for Bob Smith. Is he is available?

Who are you?

Identification: My name is Dave Jones. I am a property inspector. I work for Five Brothers Field services. I was hired to determine if this property is occupied or vacant and to deliver this information (hand door hanger.)

Why do they need to know if the property is occupied?

Limited Disclosure: I'm not given that type of information, but you can contact Five Brothers at 586.772.7611.

For what reason? Is the property being foreclosed? Sold?

Reiterate: I have no idea. I am just here to inspect the property and determine if the house is occupied or vacant and deliver this information (hand door hanger.)

Option 1: Will Bob be back later? Does he still live here?

*Bob will be back later tonight.
I am not giving you any information. (PROCEED TO CLOSE)*

Option 2: Do you live here? Do you know who lives here?

*It's none of your business who lives here.
I don't have to answer that question. (PROCEED TO CLOSE)*

-- OR --

Yes. I live here.

Option 3:

(Nobody Home): Knock /ring doorbell of neighbors home and inquire if the subject property is still occupied.

*It's none of your business who lives there.
I don't have to answer that question.*

-- OR --

Yes. Bob Smith still lives there.

Close: **Thank you for your time.**